

#### Contact

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www.linkedin.com/in/de3ds (LinkedIn)

www.de3ds.nl (Website) ris.utwente.nl/ws/portalfiles/portal/ 6076828/t0000004.pdf (My PhD Thesis)

### Relevant skills

SQL
Excel
Power BI
Databricks
Big Query
Python
R

data exploration
data extraction
data quality
data enrichment
data analysis
data science
data visualisation
data strategy



#### Marital status

Divorced, in a relation, father of three adult kids

#### Hobbies

Tennis Soccer Running Painting

# **GERHARD VAN DIJKHUIZEN**

Freelance Data Strategist, Scientist & Analist | MSc in Applied Mathematics | PhD in Business Analytics | Owner of de3ds - data driven decisions | Partner of hou2use - sustainable art on waste wood

Zwolle, Overijssel, The Netherlands

#### DATA IS THE NEW GOLD BUT YOU HAVE TO KNOW WHERE TO START DIGGING!

### Qualities

Think carefully before you do something, but do something good while you think! Smart and creative team player with a unique mix of analytical, practical, social, and educational skills.

Deep thinker and go-getter. A theoretically well-versed yet pragmatically oriented professional. Able to communicate and collaborate at all levels within your organization. Was already "data driven" and "agile" before these two words even existed.

# **Experience**

#### de3ds ~ data driven decisions

Freelance Data Scientist & Business Analist January 2017 – Present

I help companies to use internal, external, and public data (more) and support them in the implementation of data-driven decision-making. Clients include AfterPay/Riverty, Alektum, Batavia Tools, Capayable/in3, Cuperus Gedenken, Dynalogic, Focum/Vesting Finance, LeaseGemak, Molecaten, PEC Zwolle, and Universal Data Brokers.

AfterPay/Riverty: developing and implementing a credit rating system for new/existing customers using linear/logistic regression based on internal/external data (in SPSS), identify (new) predictive (combinations of) internal and external variables and incorporate them into (new) decision rules and/or credit scores, identify and list suspicious (patterns in) transactions for manual order review (in SQL), guide complex migrations of a total of 3 local acceptance and billing systems to 1 central/international system (including associated data and interfaces), develop and implement a powerful risk management system (in SQL and Power BI) that automatically intervenes at the portfolio level in case of over- or underperformance, further develop fraud detection/prevention systems (especially in the area of so-called "velocity checks"),

"It is a real pleasure working together with Gerhard as he is a great team player and an excellent data analyst. Gerhard is always cooperative and sharing his knowledge. He is quick and thorough in data exploration and his analyses always give valuable insights. This has helped us a lot in making a huge migration project a success."

Stefan Stolze

<sup>2</sup> "Gerhard has supported us for a long time in addressing in-depth statistical, mathematical, or general data-related questions. As a result, we have been able to make significant progress in improving our data-driven capabilities. Gerhard has a goal-oriented approach and a friendly manner of communicating in his role as our sparring partner. Additionally, Gerhard is able to apply his extensive practical experience, which prevents his perspective from being limited to theory."

Bram Schreuder

"Gerhard has been extremely helpful to us in unlocking data from an outdated system. Thanks to him, we have managed to gain insight into our operations and significantly improve them. Without his help, we would never have succeeded. Apart from that, it is a pleasure to work with Gerhard, both personally and professionally. His high level of thinking and pragmatic approach quickly lead to results."

Jacco van der Zee

4 "I have been working with Gerhard for years and we hardly ever need many words. He is very strong analytically and knows how to distinguish main issues from minor ones very well. Gerhard is both a conceptual thinker and a pragmatic doer. As a developer, he combines a clear vision with solid decisiveness. In cases of incidents, he is able to quickly identify the root of the problem thanks to his immense knowledge and skills."

Rolf Lamberink

- support the finance department (in SQL and Excel) with various issues related to yearend closing and VAT refunds <sup>1</sup>
- Alektum: inventarisation and documentation of relevant internal, external, and public data sources for the purpose of developing a credit check for the Dutch market
- <u>Batavia Tools</u>: created a custom SQL database using data extractions from the parent system in Germany, then developed and implemented various reports/tools in Excel (as desired) for more effective/efficient purchasing and inventory management
- <u>Capayable/in3</u>: understand, unlock, and link separate order and invoice databases (SQL), design and implement an automated risk management system (in R), roll out this methodology (in Power BI)<sup>2</sup>
- <u>Cuperus Gedenken</u>: exploiting and opening up a poorly accessible SQL database behind a business application, first reconstructing and then further developing various financial reports (in Excel), pioneer in data-driven decision making <sup>3</sup>
- <u>Dynalogic</u>: development and implementation of a predictive model (in Python) for identifying the driving forces (including their associated weights) behind the NPS (Net Promoter Score) – the KPI that everything revolves around at Dynalogic
- Focum/Vesting Finance: as the founder of Focum, still a point of reference for the operation (especially under the hood) of all products, trouble shooter in case of incidents, backup for data analyses for internal/external clients <sup>4</sup>
- <u>LeaseGemak</u>: development and implementation of a scorecard (in Python) based on internal/external data to predict the payment behavior of new customers, as well as various financial/operational reports (in Power BI)
- Molecaten: development and implementation of a tool for Dynamic Pricing (in T-SQL and Google Big Query) including associated reports (in Power BI) within the context of the migration from an old to a new reservation system
- PEC Zwolle: understanding and unlocking data from various data providers (using Python) in an own SQL database, developing interactive reports and dashboards in Power BI (and sometimes Excel), implementing 'self-service analytics'
- <u>Universal Data Brokers</u>: develop a new scoring model based on publicly available data (including land registry data and bankruptcy register) with significantly higher predictive power than the old scoring model <sup>5</sup>

#### hou2use ~ sustainable art on waste wood

Visual Artist

November 2020 - Present

Together with my girlfriend, I create unique, affordable, and sustainable art on wood. The lively texture of the wood gives our art character. Each piece is unique and is made by us with love and attention. We are committed to sustainability, so we prefer to work with leftover paint on scrap wood. We have our own gallery in Zuidwolde (Drenthe).

"With Gerhard, you quickly get to the point. Gerhard is well acquainted with statistics and statistical tools and can make responsible predictions about customers' ordering and payment behavior. With his input, he has helped us take an important step forward."

Steven Scheffer

"Scoring and data expert with excellent skills within payment services. No nonsense approach and good combination of development skills and business wise acting."

Richard Mol

7 "Gerhard is the kind of person every company in the data industry should hire. His ability to analyse and change data into gold is unmatched. Gerhard is a highly intelligent professional, very thorough without losing sight on results. Gerhard is very outspoken and a real character who is known for his integrity. I have enjoyed working with Gerhard. He is the kind of guy that actually makes you think."

> ---Gert Brouwer

### Focum (former RiskSolutions)

Business Developer/Analist & Product Manager/Owner September 2007 - February 2017

Responsible for collecting, unlocking, and delivering (distinctive) data as well as developing, implementing, and maintaining (predictive) mathematical models with the aim of helping as many companies and organizations as possible assess customer, and in particular fraud and payment risks, and using this to make better decisions or take responsible risks. In this role, played a key part in the creation of the products RiskPortal, Preventel, and AchterafBetalen. Also involved as a senior sales/business consultant in attracting, setting up, and maintaining key accounts in the e-commerce, telecom, energy, insurance, and financial sectors. <sup>6</sup>

<u>Areas of focus:</u> business development, product development, database design, data enrichment, data analysis, credit scoring, customer segmentation, risk management, fraud detection/prevention, pay later, risk transfer.

### **Lindorff (former Transfair)**

Credit Risk Analist & Database/Information Manager July 2002 - August 2007

Primarily responsible for credit and risk management and, by extension, database and information management. Specifically: evaluating and valuing (purchase) portfolios and assessing whether to assume payment risks. From that role, was instrumental in the creation or laid the foundation for the so-called "Acceptgiro Service", now known as Riverty (formerly AfterPay).

<u>Areas of focus</u>: collection management, accounts receivable management, portfolio valuation, debt valuation, debt purchasing, data enrichment, fraud detection, transaction monitoring, fraud prevention, product development, post-payment.

#### Wehkamp

Manager Decision Support & Buying Manager January 1999 - June 2002

Responsible for Purchasing/Inventory Management and Supply Chain Management (in particular: contributing to increasing profitability by achieving higher service levels with lower inventory levels).

### **University of Twente**

Assistant Professor February 1995 - December 1998 Faculty of Technology Management (TM), Department of Operationel Methods and System Theory (OMST).

<u>Focus areas</u>: Production Management, Maintenance Management, Reliability Theory, Logistics Management, Warehousing.

Research Assistant January 1994 - January 1995

Faculty of Technology Management (TM), Department of Operationel Methods and System Theory (OMST), Ph.D. in Production Control & Maintenance Management. Various publications in international journals. Research on optimizing the coordination between flight schedules on the one hand and maintenance activities on the other at the Line Maintenance department of KLM Royal Dutch Airlines at Schiphol Airport.

#### **KPN**

Research Assistant November 1992 - August 1993

Graduation project on the design of the fixed network for the then still nascent GSM (in particular: minimizing network costs within technical/operational constraints).

### Education

# Centre of Management Studies "De Baak"

Leading and Managing Professionals, 2004

# State University of Groningen

Business Strategy Course, 2001

# **University of Twente**

PhD, Business Analytics, Maintenance & Production, 1994 - 1998

MSc, Applied Mathematics, Stochastics & Operations Research, 1988 - 1993

## Side activities

# Tutoring in arithmetic/mathematics/statistics

On all levels (from elementary school to university)

### Football club Be Quick '28

Youth board member, coordinator, coach, and referee (also sponsor)

#### Administrator/accountant

In addition to my own accounting, I also take care of the accounting for my girlfriend's company (colet-it-go) and her daughter's company (chodore)

